



Your
data security
is our priority



Veeam Support



We help you with problems with your backups in the cloud environment. Our support for Veeam backup solutions offers comprehensive technical assistance, fast response times, up-to-date information, troubleshooting, training and support throughout the entire lifecycle. This enables businesses to effectively manage their backup infrastructure and ensure the security of their data.

Service content:

- Reactive support for Veeam Backup Services
- 10 support hours incl.
- Additional hourly contingents can also be purchased at a later date for proactive services at fixed conditions.

General conditions:

- Service time: 08.00 - 18.00h
- Response time: 4 hours
- Billing based on service hours
- Escalation to Veeam possible, services are coordinated by a Service Delivery Manager (SPOC)

The cooperation is based on the SoftwareOne Service Agreement, with a term of 12 months including an extension option.

Price: 1.600,00 €

CONTACT US TODAY

Visit us at
www.softwareone.com

DE

T. +49 341 2568 000
E. info.de@softwareone.com

AT

T. +43 1878 10 0
E. info.at@softwareone.com

CH

T. +41 844 44 55 44
E. info.ch@softwareone.com



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